



ASTHO STAR Center Services and Technical Assistance

ASTHO STAR services and technical assistance to members uses a 5-phase process to strengthen agency culture, systems, and operations—including vision setting, engagement, assessment, planning, and evaluation in line with principles of change management and leadership engagement.

Services are based on requests, questions, or preferences:

- Administrative and Organizational Capacity Assessment (Peer Assessment Program)
- Administrative Infrastructure Development
- Administrative Policy Assessments and Policy Development
- Agency Restructuring and Reorganization
- Federal Grants Management and Spend Down
- Financial Systems and Funding Mechanisms
- Organizational Planning and Improvement (including Strategic Planning, Health Assessment and Improvement Planning, Workforce Development Planning, Administrative Preparedness Planning, and Accreditation Readiness)
- Process and Quality Improvement
- Performance Management

Services may also include connecting to subject matter experts, knowledgeable consultants, and facilitating peer-to-peer connections to see how public health agencies are addressing administrative readiness and building organizational capacity in the above areas.

Requesting Services

- For the Peer Assessment Program, please contact STARPeerAssessment@astho.org to request more information.
- Public Health Infrastructure Grant Program awardees interested in other technical assistance services should work with your agency's PHIGP Director to determine if this opportunity aligns with and supports your agency's PHIGP application. If so, your PHIGP Director will work with your CDC technical monitor to place a formal request through the CDC PHIVE system.
- If you are not sure or have general questions about technical assistance, contact performanceimprovement@astho.org. ASTHO will work with the requesting agency to identify needs, triage the request, define the scope, and develop a plan for the service.